Ruben Zukic

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EDUCATION

Technical University of Munich   **Munich, Bavaria**
Bachelor of Science, Informatics (Computer Science)   *Oct 2025 - Jul 2028*

HTL Wien West   **Vienna, Austria**
Information Technology/Network Technology   *Jun 2024*
- Austrian Matura, equivalent to: A level, High School Diploma, Baccalauréat, etc.;
- GPA for Classes, Leaving Exam & Diploma Project: 1.0 (*perfect* on a scale of 1-5)
- High School with additional technical focus. including: Software Development, Databases, Networking Concepts, Cisco IOS, System Administration, Data Structures, Algorithms.

WORK EXPERIENCE

KPMG Austria   **Vienna, Austria**
Digital Forensics & Incident Response Intern   *Jul 2025 - Oct 2025*
- Developed a Windows triage analysis platform integrating n8n automation workflows, Plaso and Hayabusa for artifact collection, ELK Stack for indexing and visualization, and BloodHound for AD relationship analysis, with custom Logstash configurations for data parsing and enrichment.
- Configured and deployed a domain-joined RHEL server with group-based access controls, remote desktop, and SMB file sharing to support forensic collaboration.
- Designed and implemented cybersecurity exercise scenarios including log injects to strengthen organizational training and incident response readiness.

United Nations Sustainable Development Solutions Network   **Paris, France**
BI & Systems Expert   *Oct 2024 - Jul 2025*
- Planned and coordinated the migration from Google Workspace to Microsoft 365, improving team collaboration and streamlining workflows to suit global sustainability initiatives.
- Developed a business intelligence system that centralizes grant management, effort reporting, fundraising, and internal documentation, reducing manual overhead and increasing transparency.
- Redesigned website performance tracking using Google Analytics and added automated reports that summarize the performance of specific SDSN-released reports, enabling data-driven visibility and outreach strategies.

Mimi Hearing Technologies   **Berlin, Germany | Remote**
Software Engineering Intern | Software Developer   *Jul 2022 | Sep 2022 - Jun 2024*
- Transitioned to a permanent role after excelling in an internship by delivering a Business Intelligence (BI) system pivotal to optimizing sales operations.
- Developed and maintained a BI system using Google Apps Script, HubSpot, and Airtable, automating workflows to pinpoint inefficiencies and enhance sales performance.
- Automated reporting processes across departments, reducing manual work by 40% and enabling faster, data-driven decision-making for sales and marketing teams.
- Directed website acceptance testing during the internship, ensuring compliance with business objectives and initiating the development of a customized BI platform.

Porsche Informatik   **Vienna, Austria**
Software Engineering Intern   *Aug 2023*
- Developed key components of a full-stack desk booking application, enhancing office space utilization efficiency across company locations. Used Java Spring, Svelte, and PostgreSQL in development.
- Collaborated with stakeholders to identify and refine project requirements, ensuring alignment with organizational goals and enhancing end-user experience.

cyan Security Group   **Vienna, Austria**
Software Engineering Intern   *Jul 2021*
- Developed and customized an AI testing framework for detecting malicious websites, enhancing cybersecurity reliability for telecom clients using Python, TensorFlow, and Jupyter.

VOLUNTEERING

Austrian Service Abroad   **Remote**
Board Member, Head of Marketing Department & Head of Design-Team   *Nov 2023 - Jun 2025*
- Directed strategy and operations as a board member, managing 48 team members across 5 teams to maximize organization's impact and streamline global outreach efforts.
- Spearheaded a complete rebranding initiative, including overseeing the development of a new website and crafting a cohesive outreach strategy.
- Oversaw marketing campaigns targeting schools and universities, achieving volunteer application goals two months earlier than the previous year.

SKILLS & MISCELLANEOUS

Skills: *App Development*: Kotlin, Swift, WinUI | *Data Analysis*: R, Python, Elastic | *Networks*: BGP, OSPF, Cisco IOS
Languages: *Fluent*: German, Bosnian, English | *Intermediate*: French, Spanish
Projects: *zed-latex*: latex extension for Zed code editor with 140k+ downloads